

employee satisfaction study

This report surveys your employee base on their feelings about the key issues that have been shown to drive satisfaction, retention, loyalty and word-of-mouth recommendations to prospective hires. It tracks and benchmarks your organization's performance, allowing you to see the areas in which you are doing better or worse year-to-year.

The following are sample pages extracted from a full report; names and statistics have been altered and are for illustrative purposes only.

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overall job satisfaction

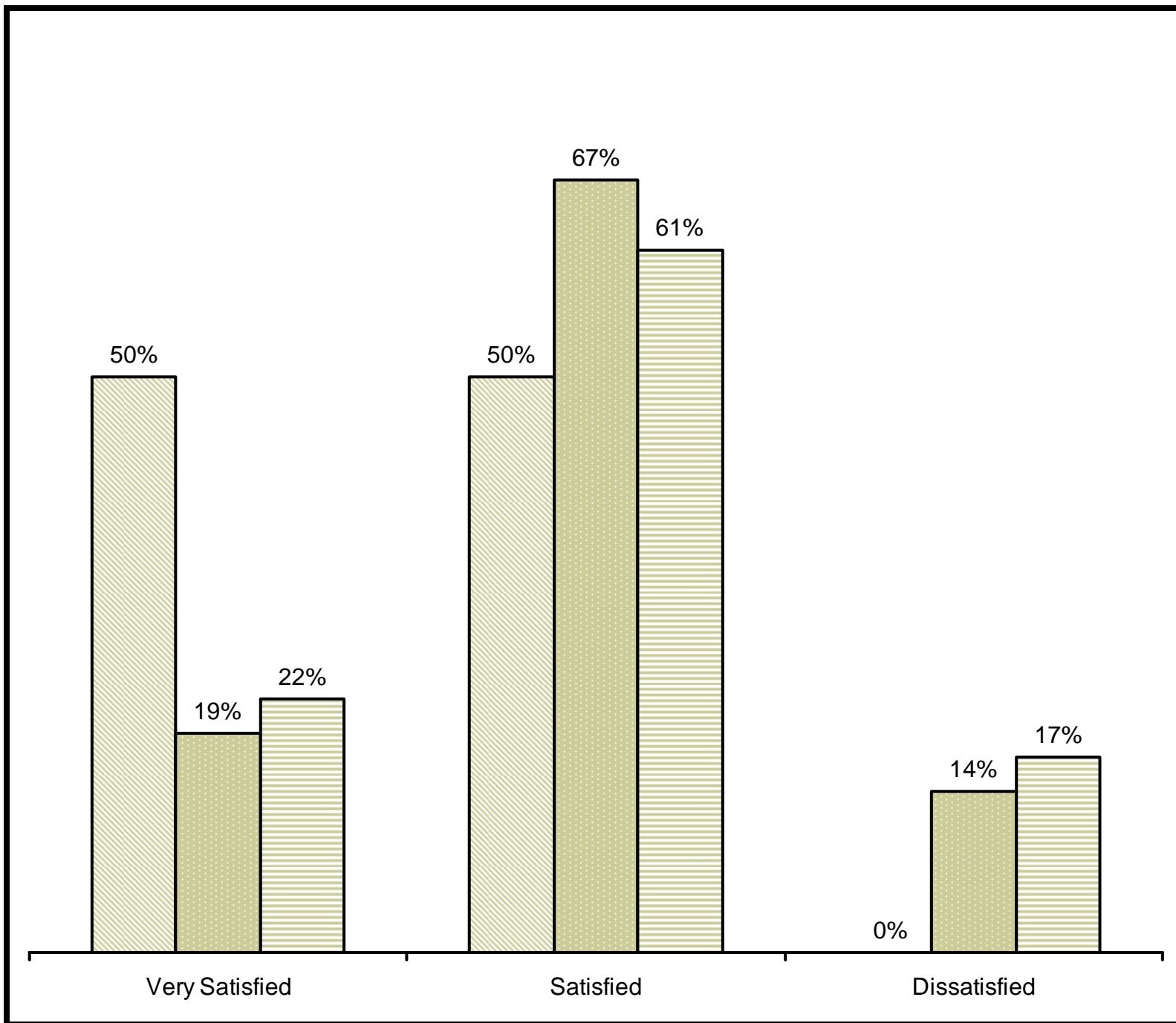
April 2007

Sample Branch YMCA

Less than 1 year

1 to 4 years

5+ years



Overall, how satisfied are you with your job?

put yourself in the shoes of a *member!*

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SEER

overall satisfaction

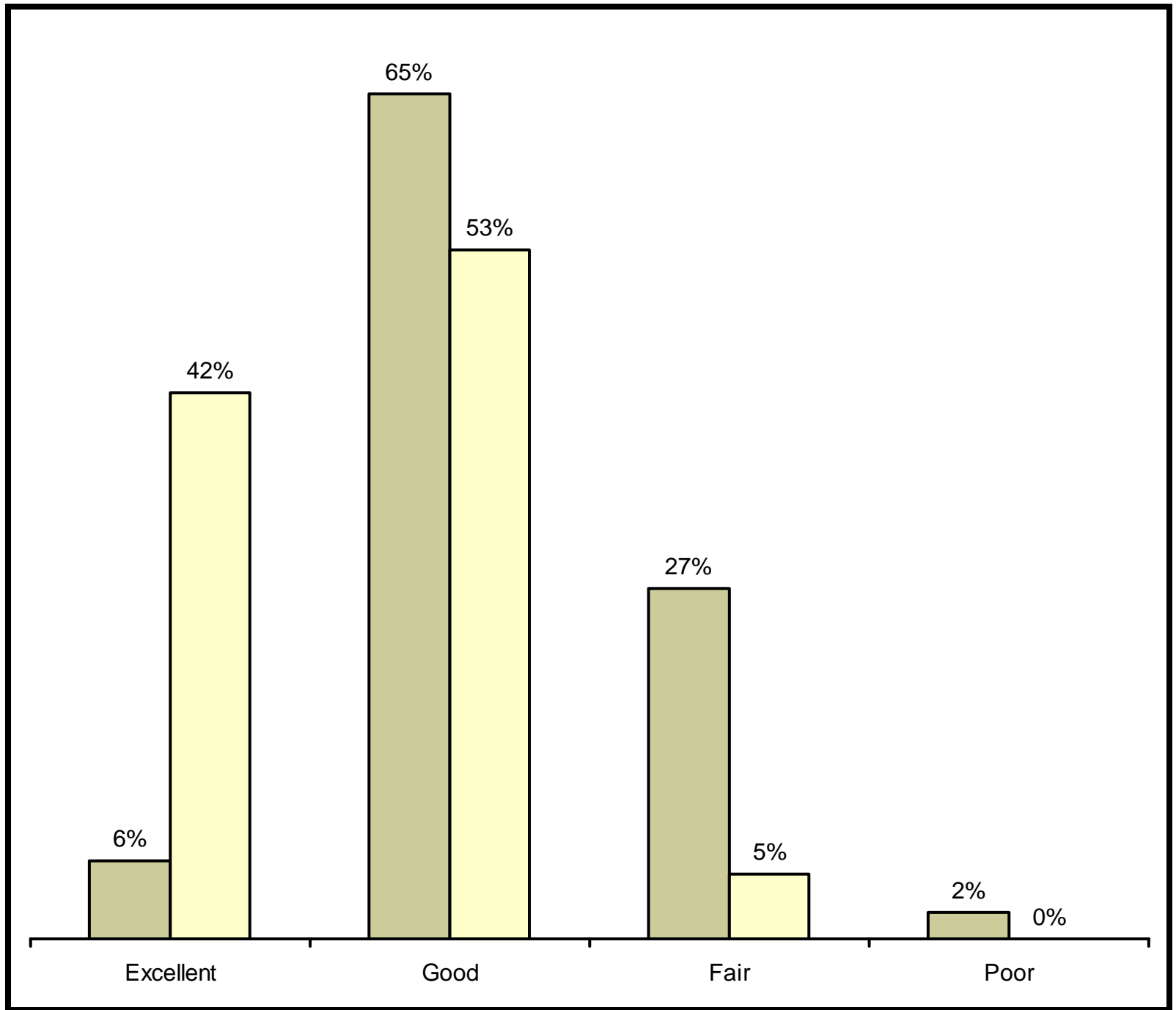
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Sample Branch YMCA

employee vs. member perception

Employee

Member



Overall, how do you think a member would rate your YMCA?

employee feelings about working at this YMCA

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training & professional growth

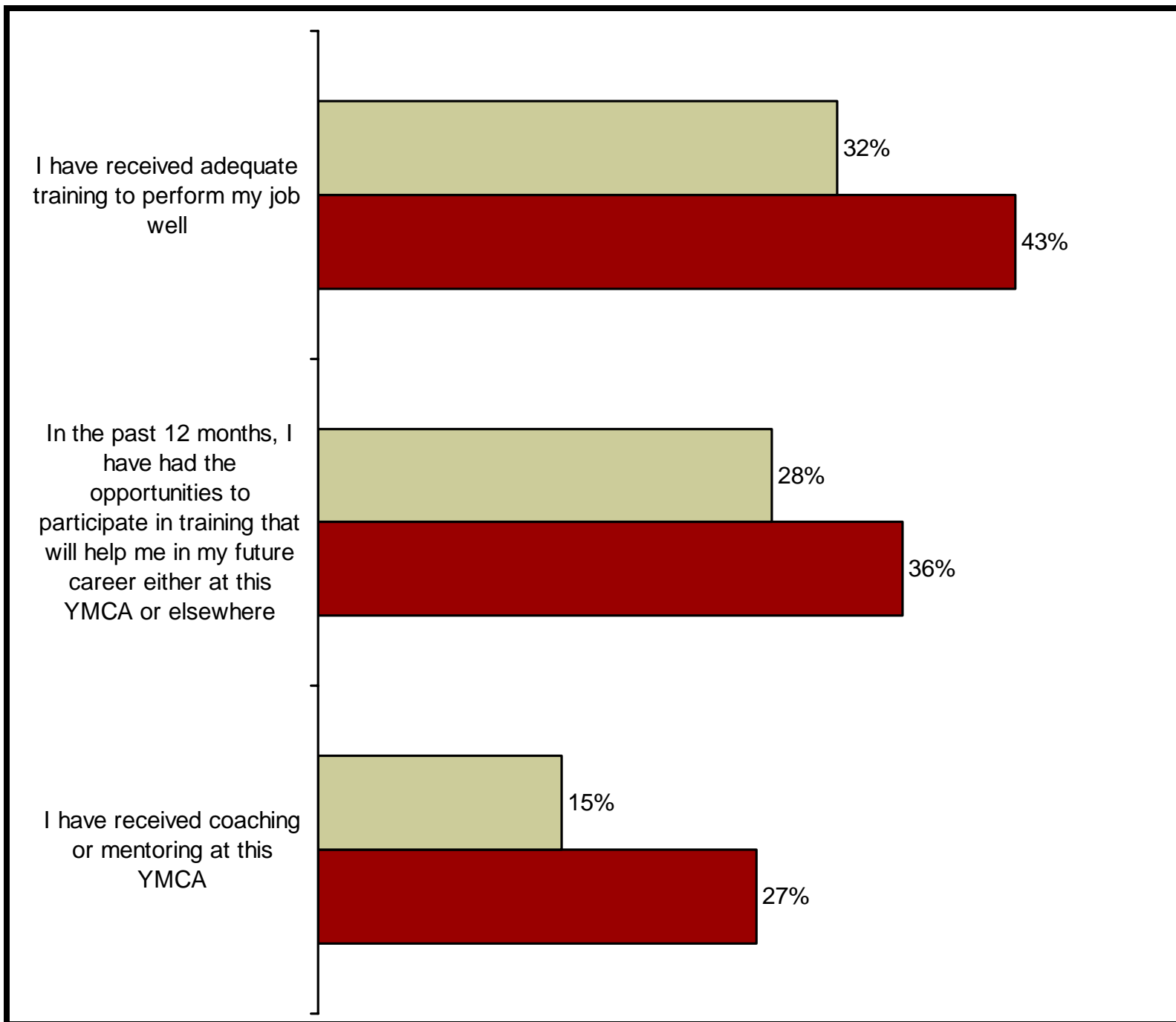
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Sample Branch YMCA

% strongly agree

■ Sample Branch

■ National Average



How strongly do you agree with each of the following statements?